

Deeloh Technologies, Inc Accessibility Conformance Report Revised Section 508 Edition

(Based on VPAT® Version 2.4)

Name of Product/Version: Extempore, The Speaking Practice App

Report Date: Jan 27, 2024

Product Description: SaaS platform for language teachers which allows them to assign

speaking activities and oral exams to students asynchronously.

Contact Information: info@extemporeapp.com

Notes:

Evaluation Methods Used: Proprietary

[&]quot;Voluntary Product Accessibility Template" and "VPAT" are registered service marks of the Information Technology Industry Council (ITI)

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- Does Not Support: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the <a href="https://www.wcashedu.com/wcashed

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)		
Also applies to:	Web: Supports	Web: Hover Text Provided
Revised Section 508	Electronic Docs: Not Applicable	Electronic Docs:
• 501 (Web)(Software)	Software: Not Applicable	Software:
• 504.2 (Authoring Tool)	Authoring Tool: Not Applicable	Authoring Tool:
602.3 (Support Docs)		
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software)	Web: Supports Electronic Docs: Supports Software: Not Applicable	Web: All help videos are accompanied by written articles in the knowledge base Electronic Docs: All help videos are accompanied by written articles in the knowledge base
• 504.2 (Authoring Tool)	Authoring Tool: Not Applicable	Software:
• 602.3 (Support Docs)	Authorning root. Not Applicable	Authoring Tool:
1.2.2 Captions (Prerecorded) (Level A)		Web: Close Captioned Support Videos
Also applies to:	Web: Not Applicable	Electronic Docs: Media is alternative to text
Revised Section 508	Electronic Docs: Not Applicable	(Knowledge base)
• 501 (Web)(Software)	Software: Not Applicable	Software:
• 504.2 (Authoring Tool)	Authoring Tool: Not Applicable	Authoring Tool:
• 602.3 (Support Docs)		, and the second
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Marie Nation Assistantia	
Also applies to:	Web: Not Applicable	Web:
Revised Section 508	Electronic Docs: Not Applicable	Electronic Docs: Media is alternative to text
• 501 (Web)(Software)	Software: Not Applicable	Software:
• 504.2 (Authoring Tool)	Authoring Tool: Not Applicable	Authoring Tool:
• 602.3 (Support Docs)	Woh: Doos Not Support	Web:
1.3.1 Info and Relationships (Level A)	Web: Does Not Support Electronic Docs: Not Applicable	Electronic Docs:
Also applies to: Revised Section 508	Software: Not Applicable	Software:
501 (Web)(Software)	Authoring Tool: Not Applicable	Authoring Tool:
Sor (Men)(Software)	Muthorning Tool. Not Applicable	Authorning 1001.

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• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
1.3.2 Meaningful Sequence (Level A)		
Also applies to:	Web: Not Applicable	Web: All sequences are UI-driven.
Revised Section 508	Electronic Docs: Not Applicable	Electronic Docs:
• 501 (Web)(Software)	Software: Not Applicable	Software:
• 504.2 (Authoring Tool)	Authoring Tool: Not Applicable	Authoring Tool:
602.3 (Support Docs)		
1.3.3 Sensory Characteristics (Level A)		
Also applies to:	Web: Supports	Web: Labels accompany all color-coded items.
Revised Section 508	Electronic Docs: Not Applicable	Electronic Docs:
• 501 (Web)(Software)	Software: Not Applicable	Software:
• 504.2 (Authoring Tool)	Authoring Tool: Not Applicable	Authoring Tool:
• 602.3 (Support Docs)		
1.4.1 Use of Color (Level A)		
Also applies to:	Web: Supports	Web: Labels accompany all color-coded items.
Revised Section 508	Electronic Docs: Not Applicable	Electronic Docs:
• 501 (Web)(Software)	Software: Not Applicable	Software:
• 504.2 (Authoring Tool)	Authoring Tool: Not Applicable	Authoring Tool:
• 602.3 (Support Docs)		
1.4.2 Audio Control (Level A)		
Also applies to:	Web: Supports	Web: All video/audio players have pause ability unless
Revised Section 508	Electronic Docs: Not Applicable	otherwise determined by the instructor.
• 501 (Web)(Software)	Software: Not Applicable	Electronic Docs:
• 504.2 (Authoring Tool)	Authoring Tool: Not Applicable	Software:
• 602.3 (Support Docs)		Authoring Tool:
2.1.1 Keyboard (Level A)		
Also applies to:	Web: Supports	Web: Student Portal is fully navigable with a keyboard
Revised Section 508	Electronic Docs: Not Applicable	Electronic Docs:
• 501 (Web)(Software)	Software: Not Applicable	Software:
• 504.2 (Authoring Tool)	Authoring Tool: Not Applicable	Authoring Tool:
• 602.3 (Support Docs)		
2.1.2 No Keyboard Trap (Level A)	Web: Supports	Web: Supports standard keyboard inputs/shortcuts.
Also applies to:	Electronic Docs: Not Applicable	Electronic Docs:
Revised Section 508	Software: Not Applicable	Software:

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501 (Web)(Software)504.2 (Authoring Tool)602.3 (Support Docs)	Authoring Tool: Not Applicable	Authoring Tool:
2.2.1 Timing Adjustable (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: Timers are an inherent part of the function of Extempore as they prevent copying or scripting on the student's part. Instructors have full discretion on the use and length of those timers. Instructors have the ability to extend time for specific students in a class. Electronic Docs: Software: Authoring Tool:
2.2.2 Pause, Stop, Hide (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: Electronic Docs: Software: Authoring Tool:
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: Countdown Timer exists to countdown 3,2,1. This occurs once every second. Electronic Docs: Software: Authoring Tool:
 2.4.1 Bypass Blocks (Level A) Also applies to: Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Web: Not Applicable Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: Electronic Docs: Authoring Tool:
2.4.2 Page Titled (Level A) Also applies to: Revised Section 508	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: Electronic Docs: Software: Authoring Tool:

2.4.3 Focus Order (Level A)		
Also applies to:	Web: Supports	Web: Tab Navigation left to right, top to bottom in an
Revised Section 508	Electronic Docs: Not Applicable	order that makes sense.
• 501 (Web)(Software)	Software: Not Applicable	Electronic Docs:
• 504.2 (Authoring Tool)	Authoring Tool: Not Applicable	Software:
• 602.3 (Support Docs)	, tattiering reen reen ipplicable	Authoring Tool:
2.4.4 Link Purpose (In Context) (Level A)		
Also applies to:	Web: Supports	Web: Text for All Links clear in describing purpose.
Revised Section 508	Electronic Docs: Not Applicable	Electronic Docs:
• 501 (Web)(Software)	Software: Not Applicable	Software:
• 504.2 (Authoring Tool)	Authoring Tool: Not Applicable	Authoring Tool:
• 602.3 (Support Docs)		
3.1.1 Language of Page (Level A)		Web: English only for all pages. Instructor-generated
Also applies to:	Web: Does Not Support	content can be in any language. Electronic Docs
Revised Section 508	Electronic Docs: Not Applicable	provided in English and Spanish only
• 501 (Web)(Software)	Software: Not Applicable	Electronic Docs:
• 504.2 (Authoring Tool)	Authoring Tool: Not Applicable	Software:
• 602.3 (Support Docs)		Authoring Tool:
3.2.1 On Focus (Level A)		
Also applies to:	Web: Supports	Web:
Revised Section 508	Electronic Docs: Supports	Electronic Docs:
• 501 (Web)(Software)	Software: Not Applicable	Software:
• 504.2 (Authoring Tool)	Authoring Tool: Not Applicable	Authoring Tool:
• 602.3 (Support Docs)		
3.2.2 On Input (Level A)		
Also applies to:	Web: Supports	Web: Tile structure of Student Portal is consistent.
Revised Section 508	Electronic Docs: Not Applicable	Electronic Docs:
• 501 (Web)(Software)	Software: Not Applicable	Software:
• 504.2 (Authoring Tool)	Authoring Tool: Not Applicable	Authoring Tool:
• 602.3 (Support Docs)		
3.3.1 Error Identification (Level A)	Web: Supports	Web: Error messages are displayed in red text, in
Also applies to:	Electronic Docs: Not Applicable	English.
Revised Section 508	Software: Not Applicable	Electronic Docs:
• 501 (Web)(Software)	Authoring Tool: Not Applicable	Software:
• 504.2 (Authoring Tool)	Authornig 1001. Not Applicable	Authoring Tool:

602.3 (Support Docs)		
3.3.2 Labels or Instructions (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	Web: Hover text and sample input available for all input fields. Electronic Docs: Software: Authoring Tool:
4.1.1 Parsing (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: Supports standard screen readers. Electronic Docs: Software: Authoring Tool:
4.1.2 Name, Role, Value (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	Web: Standard HTML controls used everywhere Electronic Docs: Standard HTML controls used everywhere Electronic Docs: Software: Authoring Tool:

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	Web: Electronic Docs: Captioned support videos on Knowledge base. Software: Authoring Tool:
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: Revised Section 508	Web: Supports Electronic Docs: Supports Software: Not Applicable	Web: Knowledge base articles available for all video help files

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• 501 (Web)(Software)	Authoring Tool: Not Applicable	Electronic Docs: Knowledge base articles available for
• 504.2 (Authoring Tool)		all video help files
• 602.3 (Support Docs)		Software:
		Authoring Tool:
1.4.3 Contrast (Minimum) (Level AA)		
Also applies to:	Web: Supports	Web:
Revised Section 508	Electronic Docs: Supports	Electronic Docs:
• 501 (Web)(Software)	Software: Not Applicable	Software:
• 504.2 (Authoring Tool)	Authoring Tool: Not Applicable	Authoring Tool:
602.3 (Support Docs)		
1.4.4 Resize text (Level AA)		Web: Standard web browser resizing functionality is
Also applies to:	Web: Supports	supported
Revised Section 508	Electronic Docs: Supports	Electronic Docs: Standard web browser resizing
• 501 (Web)(Software)	Software: Not Applicable	functionality is supported
• 504.2 (Authoring Tool)	Authoring Tool: Not Applicable	Software:
602.3 (Support Docs)		Authoring Tool:
1.4.5 Images of Text (Level AA)		Web: No images of text in UI. Instructor can upload
Also applies to:	Web: Supports	images with supporting text and audio as needed.
Revised Section 508	Electronic Docs: Not Applicable	Electronic Docs:
• 501 (Web)(Software)	Software: Not Applicable	Software:
• 504.2 (Authoring Tool)	Authoring Tool: Not Applicable	
602.3 (Support Docs)		Authoring Tool:
2.4.5 Multiple Ways (Level AA)		
Also applies to:	Web: Not Applicable	Web:
Revised Section 508	Electronic Docs: Supports	Electronic Docs: Search fields available
 501 (Web)(Software) – Does not apply to non-web software 	Authoring Tool: Not Applicable	Authoring Tool:
• 504.2 (Authoring Tool)	Authorning roof. Not Applicable	Authorning root.
 602.3 (Support Docs) – Does not apply to non-web docs 		
2.4.6 Headings and Labels (Level AA)		
Also applies to:	Web: Supports	Web:
Revised Section 508	Electronic Docs: Supports	Electronic Docs:
• 501 (Web)(Software)	Software: Not Applicable	Software:
• 504.2 (Authoring Tool)	Authoring Tool: Not Applicable	Authoring Tool:
602.3 (Support Docs)		
2.4.7 Focus Visible (Level AA)	Web: Supports	Web:

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Also applies to: Revised Section 508	Electronic Docs: Supports	Electronic Docs: Software:
	Software: Not Applicable	
• 501 (Web)(Software)	Authoring Tool: Not Applicable	Authoring Tool:
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
3.1.2 Language of Parts (Level AA)	Web: Does Not Support	Web Forbil Oct
Also applies to:	Electronic Docs: Does Not	Web: English Only
Revised Section 508	Support	Electronic Docs:
• 501 (Web)(Software)	Software: Not Applicable	Software:
• 504.2 (Authoring Tool)	Authoring Tool: Not Applicable	Authoring Tool:
• 602.3 (Support Docs)		
3.2.3 Consistent Navigation (Level AA)		
Also applies to:	Web: Supports	Web:
Revised Section 508	Electronic Docs: Supports	Electronic Docs:
• 501 (Web)(Software) – Does not apply to non-web software	Authoring Tool: Not Applicable	Authoring Tool:
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs) – Does not apply to non-web docs	1	
3.2.4 Consistent Identification (Level AA)		
Also applies to:	Web: Supports	Web:
Revised Section 508	Electronic Docs: Supports	Electronic Docs:
• 501 (Web)(Software) – Does not apply to non-web software	Authoring Tool: Not Applicable	Authoring Tool:
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs) – Does not apply to non-web docs		
3.3.3 Error Suggestion (Level AA)		Web: Red error message in forms where input is
Also applies to:	Web: Supports	required.
Revised Section 508	Electronic Docs: Supports	Electronic Docs:
• 501 (Web)(Software)	Software: Not Applicable	Software:
• 504.2 (Authoring Tool)	Authoring Tool: Not Applicable	Authoring Tool:
• 602.3 (Support Docs)		
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)		
Also applies to:	Web: Not Applicable	Web: No PII, no financial or other sensitive data
Revised Section 508	Electronic Docs: Not Applicable	Electronic Docs:
• 501 (Web)(Software)	Software: Not Applicable	Software:
• 504.2 (Authoring Tool)	Authoring Tool: Not Applicable	Authoring Tool:
• 602.3 (Support Docs)		

Table 3: Success Criteria, Level AAA

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA)	Web: Does Not Support	Web:
Revised Section 508 – Does not apply	• • • • • • • • • • • • • • • • • • • •	
1.2.7 Extended Audio Description (Prerecorded) (Level AAA)	Web: Supports	Web:
Revised Section 508 – Does not apply		
1.2.8 Media Alternative (Prerecorded) (Level AAA) Revised Section 508 – Does not apply	Web: Supports	Web:
1.2.9 Audio-only (Live) (Level AAA)		
Revised Section 508 – Does not apply	Web: Not Applicable	Web:
1 4 6 Contrast (Enhanced) (Level AAA)	MALL Described Consist	144.1
Revised Section 508 – Does not apply	Web: Does Not Support	Web:
1.4.7 Low or No Background Audio (Level AAA)	Web: Supports	Web:
Revised Section 508 – Does not apply	web. Supports	WED.
1.4.8 Visual Presentation (Level AAA)	 Web: Does Not Support	Web:
Revised Section 508 – Does not apply	Web. Boes Not Support	
1.4.9 Images of Text (No Exception) (Level AAA)	 Web: Supports	Web:
Revised Section 508 – Does not apply	Web. Supports	WED.
2.1.3 Keyboard (No Exception) (Level AAA)	 Web: Supports	Web:
Revised Section 508 – Does not apply	Web. Supports	
2.2.3 No Timing (Level AAA)	Web: Supports	Web: Optional Timers can be set at the instructor's
Revised Section 508 – Does not apply	Trest Supports	discretion.
2.2.4 Interruptions (Level AAA)	 Web: Not Applicable	Web:
Revised Section 508 – Does not apply	Web. Not Applicable	Web.
2.2.5 Re-authenticating (Level AAA)	 Web: Not Applicable	Web:
Revised Section 508 – Does not apply	Web. Not Applicable	Wes.
2.3.2 Three Flashes (Level AAA)	Web: Supports	Web:
Revised Section 508 – Does not apply	vven. supports	
2.4.8 Location (Level AAA)	Web: Supports	Web:

Revised Section 508 – Does not apply		
2.4.9 Link Purpose (Link Only) (Level AAA) Revised Section 508 – Does not apply	Web: Supports	Web:
2.4.10 Section Headings (Level AAA) Revised Section 508 – Does not apply	Web: Supports	Web:
3.1.3 Unusual Words (Level AAA) Revised Section 508 – Does not apply	Web: Supports	Web: Common English words only
3.1.4 Abbreviations (Level AAA) Revised Section 508 – Does not apply	Web: Supports	Web: No abbreviations used.
3.1.5 Reading Level (Level AAA) Revised Section 508 – Does not apply	Web: Not Applicable	Web:
3.1.6 Pronunciation (Level AAA) Revised Section 508 – Does not apply	Web: Not Applicable	Web:
3.2.5 Change on Request (Level AAA) Revised Section 508 – Does not apply	Web: Not Applicable	Web:
3.3.5 Help (Level AAA) Revised Section 508 – Does not apply	IWED. SIINDOLIS	Web: Video (some close-captioned), Written Articles, Support Forms, Hover Text available in all pages.
3.3.6 Error Prevention (All) (Level AAA) Revised Section 508 – Does not apply	Web: Supports	Web: : Input validation in all critical fields.

Revised Section 508 Report

Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports	Screen reader compatible.
302.2 With Limited Vision	Supports	Screen reader compatible.
302.3 Without Perception of Color	Supports	No color coding
		Written alternative to prompts can be
202 4 Without Hearing	Supports	provided by instructor. Video responses
302.4 Without Hearing	Supports	can be submitted to support ASL, as well as
		Video feedback from the instructor.
		Written alternative to prompts can be
202 E With Limited Hearing	Supports	provided by instructor. Video responses
302.5 With Limited Hearing	Supports	can be submitted to support ASL, as well as
		Video feedback from the instructor.
		Written alternative to prompts can be
202 C Without Speech	Supports	provided by instructor. Video responses
302.6 Without Speech		can be submitted to support ASL, as well as
		Video feedback from the instructor.
302.7 With Limited Manipulation	Supports	
302.8 With Limited Reach and Strength	Not Applicable	
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	Instructor creates content that applies.

Chapter 4: <u>Hardware</u>

Notes: Extempore is 100% cloud based and can be used on most commonly available hardware systems. Please see link below for supported versions and devices. <u>Device/Browser Compatibility | Extempore App Help Center</u>

Criteria	Conformance Level	Remarks and Explanations

402 Closed Functionality	Heading cell – no response required	Heading cell – no response required
402.1 General	Heading cell – no response required	Heading cell – no response required
402.2 Speech-Output Enabled	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	Not Applicable	
402.2.2 Transactional Outputs	Not Applicable	
402.2.3 Speech Delivery Type and Coordination	Not Applicable	
402.2.4 User Control	Not Applicable	
402.2.5 Braille Instructions	Not Applicable	
402.3 Volume	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening	Not Applicable	
402.3.2 Non-private Listening	Not Applicable	
402.4 Characters on Display Screens	Not Applicable	
402.5 Characters on Variable Message Signs	Not Applicable	
403 Biometrics	Heading cell – no response required	Heading cell – no response required
403.1 General	Not Applicable	
404 Preservation of Information Provided for Accessibility	Heading cell – no response required	Heading cell – no response required
404.1 General	Not Applicable	
<u>405 Privacy</u>	Heading cell – no response required	Heading cell – no response required
405.1 General	Not Applicable	
406 Standard Connections	Heading cell – no response required	Heading cell – no response required
406.1 General	Not Applicable	
<u>407 Operable Parts</u>	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	Not Applicable	
407.3 Input Controls	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	Not Applicable	
407.3.2 Alphabetic Keys	Not Applicable	
407.3.3 Numeric Keys	Not Applicable	
407.4 Key Repeat	Not Applicable	
407.5 Timed Response	Not Applicable	
407.6 Operation	Not Applicable	
407.7 Tickets, Fare Cards, and Keycards	Not Applicable	
407.8 Reach Height and Depth	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane	Not Applicable	

407.8.2.2 Vertical Plane for Forward Reach 407.8.2.1 Side Reach And Applicable 407.8.2.1 Diostructed Side Reach And Applicable 407.8.2.2 Obstructed Side Reach And Applicable 407.8.3.2 Sobstructed Side Reach And Applicable 407.8.3.2 Forward Reach And Applicable 407.8.3.2 Obstructed Forward Reach And Applicable 407.8.3.2 Obstructed Forward Reach And Applicable 407.8.3.2 Obstructed Forward Reach And Applicable 407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach And Applicable 407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach 408.8 Sipply Screens Heading cell – no response required 408.3 Flashing And Applicable 409.3 Status Indicators Heading cell – no response required 409.4 Soeneral And Applicable 410. Color Coding Heading cell – no response required 410.1 General And Applicable 411.1 General And Applicable 412.1 Volume Gain for Wireline Telephones And Applicable 412.2 Volume Gain for Wireline Telephones And Applicable 412.3 Interference Reduction and Magnetic Coupling Heading cell – no response required And Applicable 412.3 Interference Reduction and Magnetic Coupling Heading cell — no response required Heading cell — no response re		L	
407.8.2 Side Reach 407.8.2 Constructed Side Reach 407.8.2.2 Obstructed Side Reach 407.8.3 Forward Reach 407.8.3 Forward Reach 407.8.3 Forward Reach 407.8.3 Lonobstructed Forward Reach 407.8.3.1 Unobstructed Forward Reach 407.8.3.1 Unobstructed Forward Reach 407.8.3.2 Obstructed Forward Reach 407.8.3.2 Obstructed Forward Reach 407.8.3.2 Obstructed Forward Reach 407.8.3.2.2 Nogerable Part Height for ICT with Obstructed Forward Reach 407.8.3.2.2 Nee and Toe Space under ICT with Obstructed Forward Reach 408.8 Side Side Side Side Side Side Side Side		Not Applicable	
407.8.2.1 Unobstructed Side Reach 407.8.2.2 Obstructed Side Reach Not Applicable 407.8.3.2 Obstructed Side Reach Not Applicable 407.8.3.1 Unobstructed Forward Reach Not Applicable 407.8.3.2 Obstructed Forward Reach Not Applicable 407.8.3.2.2 Obstructed Forward Reach Not Applicable 407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach 407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach 407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach 408.8.3 Flashing Not Applicable 408.3 Flashing Not Applicable 409.3 Flashing Not Applicable 409.4 Status Indicators Heading cell – no response required 409.1 General Not Applicable 410.1 General Not Applicable 410.1 General Not Applicable 411.1 General Not Applicable 412.1 Volume Gain for Wireline Telephones Heading cell – no response required 412.2.1 Volume Gain for Wireline Telephones Not Applicable 412.2.2 Volume Gain for Non-Wireline ICT Not Applicable 412.3.1 Wireless Handsets Not Applicable 412.3.2 Wireless Handsets Not Applicable 412.3.3 Wireless Handsets Not Applicable 412.4.4 Digital Encoding of Speech Not Applicable 412.5.1 Vicenses Reduction and Magnetic Coupling Heading cell – no response required 412.6 Caller ID Not Applicable Not Applicable Not Applicable 142.6 Caller ID Not Applicable			
407.8.2.2 Obstructed Side Reach 407.8.3.1 Oromard Reach 407.8.3.1 Unobstructed Forward Reach 407.8.3.2 Obstructed Forward Reach 407.8.3.2 Obstructed Forward Reach 407.8.3.2 Obstructed Forward Reach 407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach 407.8.3.2.2 Operable Part Height for ICT with Obstructed Forward Reach 407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach 408. Display Screens 408. 2 Visibility 408. 3 Flashing 408. 2 Visibility 408. 3 Flashing 409. 1 General 409. 1 General 409. 1 General 409. 1 General 410. Color Coding 410. 1 General 410. 1 General 411. 4 General 410. 1 General 411. 4 General 411. 4 General 412. 2 Volume Gain for Wireline Telephones 412. 2 Volume Gain for Wireline Telephones 412. 2 Volume Gain for Wireline Telephones 412. 3.1 Wireless Handsets 412. 3.2 Wireline Handsets 412. 5 Real-Time Text Functionality 412. 6 Communication 412. 7 Video Communication 412. 6 Communication 412. 7 Video Communication 412. 7 Video Communication 412. 6 Communication 412. 6 Communication 412. 7 Video Communication 412. 7 Video Communication 412. 7 Video Communication 413. 6 Communication 414. 6 Communication 415. 7 Video Communication 416. 7 Video Communication 417. 7 Video Communication 418. 8 Communication 419. 4 Communication 410. 4 Commun		• • • • • • • • • • • • • • • • • • • •	
407.8.3 Forward Reach 407.8.3.2 Obstructed Forward Reach 407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach 407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach 407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach 408.2 Visibility 408.3 Flashing 409.3 Flashing 409.4 Status Indicators 409.5 Status Indicators 409.1 General 410.1 General 410.1 General 411.1 General 411.1 General 412.1 Volume Gain for Wireline Telephones 412.2 Volume Gain for Wireline Telephones 412.3.1 Wireless Handsets 412.3 Wirelies Handsets 412.4 Digital Encoding of Speech 412.5 Real-Time Text Functionality 412.5 Video Communication 412.6 Colme Text Functionality 412.6 Colme Text Functionality 413.6 Video Communication 414.1 Seperal 415.7 Video Communication 416.2 Seperal 417.3 Video Communication 418.3 Flashing 419.4 Applicable 410.4 Applicable 411.4 Audible Signals 411.4 Audible Signals 412.4 Volume Gain for Wireline Telephones 413.4 Vireless Handsets 414.3 Interference Reduction and Magnetic Coupling 415.4 Coupling Coupling 416.5 Flashing 417.5 Flashing 418.5 Flashing 419.6 Applicable 419.6 Colme Text Functionality 410.6 Colme Text Functionality 410.6 Colme Text Functionality 410.7 Video Communication 410.7 Video Communication 410.8 Colme Gain for Non-Wireline ICT 410.8 Applicable 411.9 Applicable 412.9 Volume Gain for Speech 412.1 Volume Gain for Speech 412.1 Volume Gain for Speech 412.2 Volume Text Functionality 412.4 Colme Text Functionality 413.6 Colme Text Functionality 414.6 Colme Text Functionality 415.6 Colme Text Functionality 416.7 Video Communication 417.6 Applicable 418.7 Video Communication 419.1 Applicable 410.1 Colme Colmemunication 410.2 Applicable 410.3 Video Communication 410.4 Applicable 411.5 Video Communication 411.6 Colme Colmemunication 412.7 Video Communication 413.7 Video Communication 4144.6 Colme Colmemunication 415.7 Video Communication 415.7 Video Communication	407.8.2.1 Unobstructed Side Reach	Not Applicable	
407.8.3.1 Unobstructed Forward Reach 407.8.3.2 Obstructed Forward Reach 407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach 407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach 407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach 408.0 Isipaly Screens 408.1 Visibility 408.2 Visibility 408.3 Flashing 409.3 Flashing 409.4 Status Indicators 409.1 General 410.1 General 410.1 General 410.1 General 411.1 General 411.1 General 411.1 General 412.2 Volume Gain for Wireline Telephones 412.2.1 Volume Gain for Wireline Telephones 412.2.1 Volume Gain for Non-Wireline ICT 412.3.1 Wireless Handsets 412.3.2 Wireline Handsets 412.4 Digital Encoding of Speech 412.5 Real-Time Text Functionality 412.6 Caller ID 412.6 Communication 413.6 Caller ID 414.6 Applicable 415.7 Video Communication 416.6 Applicable 417.6 Applicable 417.6 Applicable 418.6 Caller ID 419.7 Video Communication 419.8 Caller ID 410.8 Applicable 410.9 Reserved for future 410.9 Reserved for future 410.6 Applicable 411.6 Reserved for future 412.6 Caller ID 412.7 Video Communication 413.6 Caller ID 414.7 Video Communication 414.6 Caller ID 414.7 Video Communication 415.4 Applicable 416.5 Reserved for future 417.5 Reserved for future 418.6 Caller ID 419.6 Applicable 419.6 Caller ID 410.8 Applicable 410.8 Applicable 410.9 Applicable	407.8.2.2 Obstructed Side Reach	Not Applicable	
407.8.3.2 Obstructed Forward Reach 407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach 407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach 408.2 Not Applicable 408.2 Visibility 408.3 Flashing 408.3 Flashing 409.1 General 409.1 General 409.1 General 400.1 General 401.1 General 402.2 Visibility 403.3 Flashing 404.4 Applicable 405.4 Applicable 406.4 Applicable 407.4 Applicable 409.4 Description of Part Beading cell – no response required 409.6 Heading cell – no response required 409.6 Heading cell – no response required 409.7 General 409.8 Heading cell – no response required 409.9 Heading cell – no response required 409.1 General 409.1 General 409.2 Applicable 409.3 Heading cell – no response required 409.4 Heading cell – no response required 409.5 Applicable 409.6 Applicable 409.6 Applicable 409.7 Applicable 409.8 Applicable 409.8 Applicable 409.9 Applicable 409.9 Applicable 409.9 Applicable 409.9 Applicable 409.1 General 409.2 Applicable 409.3 Applicable 409.4 Applicable 409.4 Applicable 409.4 Applicable 409.5 Applicable 409.6 Applicable 409.6 Applicable 409.6 Applicable 409.6 Applicable 409.7 Applicable 409.8 Applicable 409.8 Applicable 409.8 Applicable 409.8 Applicable 409.9 Applicable 409.9 Applicable 409.9 Applicable 409.9 Applicable 409.9 Applicable 409.1 Applicable 409.2 Applicable 409.3 Applicable 409.4 Applicable 409.4 Applicable 409.5 Applicable 409.6 Applicable 409.6 Applicable 409.6 Applicable 409.6 Applicable 409.8 Ap	407.8.3 Forward Reach	Not Applicable	
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach 407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach 408.8.2 Visibility 408.2 Visibility 408.2 Visibility 408.3 Flashing 409.5 Status Indicators 409.1 General 409.2 General 400.3 Flashing cell – no response required 400.4 Applicable	407.8.3.1 Unobstructed Forward Reach	Not Applicable	
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach Not Applicable 408.8 Sipsiplay Screens 408.2 Visibility 409.8 Status Indicators 409.1 General 409.1 General 400.2 Volume Gain for Wireline Telephones 409.1 In oresponse required 409.1 In oresponse required 409.1 General 400.1	407.8.3.2 Obstructed Forward Reach	Not Applicable	
Heading cell - no response required Heading cell - no response required	407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	Not Applicable	
408.2 Visibility 408.3 Flashing Not Applicable 409.1 General A10 Color Coding 410.1 General A11.1 General A11.1 General A12.2 IT with Two-Way Voice Communication 412.2.1 Volume Gain for Wireline Telephones 412.2.2 Volume Gain for Non-Wireline ICT A12.3.1 Wireless Handsets Not Applicable 412.3.1 Wireless Handsets Not Applicable A12.4 Dolar Gell – no response required A13.4 Wireless Handsets Not Applicable A14.4 Applicable A15.5 Caller ID Not Applicable A16.6 Caller ID Not Applicable Not Applicable Not Applicable A17.2 Volume Gain for Wireline Telephones Not Applicable	407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	Not Applicable	
Not Applicable Heading cell – no response required Heading cell – no response required	408 Display Screens	Heading cell – no response required	Heading cell – no response required
Heading cell - no response required Heading cell - no response required	408.2 Visibility	Not Applicable	
Not Applicable Heading cell – no response required Heading cell	408.3 Flashing	Not Applicable	
410 Color CodingHeading cell – no response requiredHeading cell – no response required410.1 GeneralNot Applicable411.1 GeneralHeading cell – no response requiredHeading cell – no response required411.1 GeneralNot Applicable412 ICT with Two-Way Voice CommunicationHeading cell – no response requiredHeading cell – no response required412.2 Volume GainHeading cell – no response requiredHeading cell – no response required412.2.1 Volume Gain for Wireline TelephonesNot Applicable412.2.2 Volume Gain for Non-Wireline ICTNot Applicable412.3 Interference Reduction and Magnetic CouplingHeading cell – no response required412.3.1 Wireless HandsetsNot Applicable412.3.2 Wireline HandsetsNot Applicable412.4 Digital Encoding of SpeechNot Applicable412.5 Real-Time Text FunctionalityReserved for future412.6 Caller IDNot Applicable412.7 Video CommunicationNot Applicable	409 Status Indicators	Heading cell – no response required	Heading cell – no response required
Not Applicable Heading cell – no response required Heading cell – no response required	409.1 General	Not Applicable	
Heading cell – no response required Heading cell – no response required	410 Color Coding	Heading cell – no response required	Heading cell – no response required
At 1.1 General At 2 ICT with Two-Way Voice Communication Heading cell – no response required	410.1 General	Not Applicable	
412 ICT with Two-Way Voice CommunicationHeading cell – no response requiredHeading cell – no response required412.2 Volume GainHeading cell – no response requiredHeading cell – no response required412.2.1 Volume Gain for Wireline TelephonesNot Applicable412.2.2 Volume Gain for Non-Wireline ICTNot Applicable412.3 Interference Reduction and Magnetic CouplingHeading cell – no response required412.3.1 Wireless HandsetsNot Applicable412.3.2 Wireline HandsetsNot Applicable412.4 Digital Encoding of SpeechNot Applicable412.5 Real-Time Text FunctionalityReserved for future412.6 Caller IDNot Applicable412.7 Video CommunicationNot Applicable	411 Audible Signals	Heading cell – no response required	Heading cell – no response required
412.2 Volume GainHeading cell – no response requiredHeading cell – no response required412.2.1 Volume Gain for Wireline TelephonesNot Applicable412.2.2 Volume Gain for Non-Wireline ICTNot Applicable412.3 Interference Reduction and Magnetic CouplingHeading cell – no response required412.3.1 Wireless HandsetsNot Applicable412.3.2 Wireline HandsetsNot Applicable412.4 Digital Encoding of SpeechNot Applicable412.5 Real-Time Text FunctionalityReserved for future412.6 Caller IDNot Applicable412.7 Video CommunicationNot Applicable	411.1 General	Not Applicable	
A12.2.1 Volume Gain for Wireline Telephones A12.2.2 Volume Gain for Non-Wireline ICT A12.3 Interference Reduction and Magnetic Coupling A12.3.1 Wireless Handsets A12.3.2 Wireline Handsets A12.4 Digital Encoding of Speech A12.5 Real-Time Text Functionality A12.6 Caller ID A12.7 Video Communication Not Applicable	412 ICT with Two-Way Voice Communication	Heading cell – no response required	Heading cell – no response required
A12.2.2 Volume Gain for Non-Wireline ICT A12.3 Interference Reduction and Magnetic Coupling Heading cell – no response required Not Applicable Not Applicable Not Applicable A12.3.2 Wireline Handsets Not Applicable Not Applicable A12.5 Real-Time Text Functionality Reserved for future A12.6 Caller ID Not Applicable Not Applicable Not Applicable	412.2 Volume Gain	Heading cell – no response required	Heading cell – no response required
412.3 Interference Reduction and Magnetic CouplingHeading cell – no response requiredHeading cell – no response required412.3.1 Wireless HandsetsNot Applicable412.3.2 Wireline HandsetsNot Applicable412.4 Digital Encoding of SpeechNot Applicable412.5 Real-Time Text FunctionalityReserved for futureReserved for future412.6 Caller IDNot Applicable412.7 Video CommunicationNot Applicable	412.2.1 Volume Gain for Wireline Telephones	Not Applicable	
412.3.1 Wireless HandsetsNot Applicable412.3.2 Wireline HandsetsNot Applicable412.4 Digital Encoding of SpeechNot Applicable412.5 Real-Time Text FunctionalityReserved for future412.6 Caller IDNot Applicable412.7 Video CommunicationNot Applicable	412.2.2 Volume Gain for Non-Wireline ICT	Not Applicable	
412.3.2 Wireline Handsets 412.4 Digital Encoding of Speech 412.5 Real-Time Text Functionality 412.6 Caller ID 412.7 Video Communication Not Applicable Not Applicable Not Applicable	412.3 Interference Reduction and Magnetic Coupling	Heading cell – no response required	Heading cell – no response required
A12.4 Digital Encoding of Speech A12.5 Real-Time Text Functionality A12.6 Caller ID A12.7 Video Communication Not Applicable Not Applicable	412.3.1 Wireless Handsets	Not Applicable	
A12.5 Real-Time Text Functionality Reserved for future Reserved for future A12.6 Caller ID Not Applicable A12.7 Video Communication Not Applicable	412.3.2 Wireline Handsets	Not Applicable	
412.6 Caller ID Not Applicable 412.7 Video Communication Not Applicable	412.4 Digital Encoding of Speech	Not Applicable	
412.7 Video Communication Not Applicable	412.5 Real-Time Text Functionality	Reserved for future	Reserved for future
	412.6 Caller ID	Not Applicable	
412.8 Legacy TTY Support Heading cell – no response required Heading cell – no response required	412.7 Video Communication	Not Applicable	
	412.8 Legacy TTY Support	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability Not Applicable	412.8.1 TTY Connectability	Not Applicable	
412.8.2 Voice and Hearing Carry Over Not Applicable	412.8.2 Voice and Hearing Carry Over	Not Applicable	

412.8.3 Signal Compatibility	Not Applicable	
412.8.4 Voice Mail and Other Messaging Systems	Not Applicable	
413 Closed Caption Processing Technologies	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions	Not Applicable	
413.1.2 Pass-Through of Closed Caption Data	Not Applicable	
414 Audio Description Processing Technologies	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	Not Applicable	
414.1.2 Other ICT	Not Applicable	
415 User Controls for Captions and Audio Descriptions	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls	Not Applicable	
415.1.2 Audio Description Controls	Not Applicable	

Chapter 5: Software

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.0 section	See information in WCAG 2.0 section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Does Not Support	
502.2.2 No Disruption of Accessibility Features	Supports	
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Supports	
502.3.2 Modification of Object Information	Supports	
502.3.3 Row, Column, and Headers	Supports	
502.3.4 Values	Supports	
502.3.5 Modification of Values	Supports	
502.3.6 Label Relationships	Supports	
502.3.7 Hierarchical Relationships	Supports	
502.3.8 Text	Supports	
502.3.9 Modification of Text	Supports	
502.3.10 List of Actions	Supports	
502.3.11 Actions on Objects	Supports	
502.3.12 Focus Cursor	Supports	

502.3.13 Modification of Focus Cursor	Supports	
502.3.14 Event Notification	Supports	
502.4 Platform Accessibility Features	Supports	
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Supports	
503.3 Alternative User Interfaces	Not Applicable	
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Does Not Support	
503.4.2 Audio Description Controls	Does Not Support	
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See <u>WCAG 2.0</u> section	See information in WCAG 2.0 section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Supports	Excel export for grades.
504.2.2 PDF Export	Not Applicable	
504.3 Prompts	Supports	Downloadable as .mp3 and .mp4
504.4 Templates	Not Applicable	

Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	
602.3 Electronic Support Documentation	See <u>WCAG 2.0</u> section	See information in WCAG 2.0 section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	All support documentation available as videos and searchable articles.
<u>603 Support Services</u>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	
603.3 Accommodation of Communication Needs	Supports	

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