



Deeloh Technologies, Inc
(Extempore, The Speaking Practice App).
Accessibility Conformance Report
Revised Section 508 Edition

VPAT® Version 2.3 (Revised) – April 2019

Name of Product/Version: Extempore, The Speaking Practice App

Product Description: SaaS platform for language teachers that allows them to assign speaking activities and do oral exams asynchronously, in class or online.

Report Date: October 15th, 2020

Contact Information: info@extemporeapp.com

Notes:

Evaluation Methods Used: Proprietary

Applicable Standards/Guidelines: Section 508, WCAG 2.0

WCAG 2.0 Report Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.1.1 Non-text Content</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>	<p>Web: Hoover text over all icons Electronic Docs: Software: Authoring Tool:</p>
<p><u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: Supports Software: N/A Authoring Tool: N/A</p>	<p>Web: All help videos are accompanied by written articles in the knowledge base. Electronic Docs: All help videos are accompanied by written articles in the knowledge base. Software: Authoring Tool:</p>
<p><u>1.2.2 Captions (Prerecorded)</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>	<p>Web: Close Captioned Support Videos Electronic Docs: Media is alternative to text (knowledge base) Software: Authoring Tool:</p>
<p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>	<p>Web: Electronic Docs: Media is alternative to text (knowledge base) Software: Authoring Tool:</p>
<p><u>1.3.1 Info and Relationships</u> (Level A)</p>	<p>Web: Does not support</p>	<p>Web:</p>

Criteria	Conformance Level	Remarks and Explanations
Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Electronic Docs: Software: Authoring Tool:
<u>1.3.2 Meaningful Sequence</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: All sequences are UI-driven. Electronic Docs: Software: Authoring Tool:
<u>1.3.3 Sensory Characteristics</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: Labels accompany all color-coded items. Electronic Docs: Software: Authoring Tool:
<u>1.4.1 Use of Color</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: Labels accompany all color-coded items. Electronic Docs: Software: Authoring Tool:
<u>1.4.2 Audio Control</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: All video/audio players are pausable unless otherwise determined by the instructor. Electronic Docs: Software: Authoring Tool:
<u>2.1.1 Keyboard</u> (Level A) Also applies to:	Web: Supports Electronic Docs: N/A	Web: Student Portal is fully navigable with a keyboard.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Software: N/A Authoring Tool: N/A	Electronic Docs: Software: Authoring Tool:
<u>2.1.2 No Keyboard Trap</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: Supports standard keyboard inputs/shortcuts. Electronic Docs: Software: Authoring Tool:
<u>2.2.1 Timing Adjustable</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Does not support Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: Timers are an inherent part of Extempore’s functionality, since they prevent copying or scripting on the student’s part. Instructors have full discretion on the use and length of those timers. Electronic Docs: Software: Authoring Tool:
<u>2.2.2 Pause, Stop, Hide</u> (Level A) Also applies to: <ul style="list-style-type: none"> • Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: Electronic Docs: Software: Authoring Tool:
<u>2.3.1 Three Flashes or Below Threshold</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: No flashing Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: Electronic Docs: Software: Authoring Tool:
<u>2.4.1 Bypass Blocks</u> (Level A) Also applies to:	Web: N/A Electronic Docs: N/A	Web: Electronic Docs:

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Authoring Tool: N/A	Authoring Tool:
<u>2.4.2 Page Titled</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: Breadcrumb and page titles available in all pages. Electronic Docs: Breadcrumb and page titles available in all pages. Software: Authoring Tool:
<u>2.4.3 Focus Order</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: n/a Authoring Tool: n/a	Web: Electronic Docs: Software: Authoring Tool:
<u>2.4.4 Link Purpose (In Context)</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: n/a Authoring Tool: n/a	Web: Electronic Docs: Software: Authoring Tool:
<u>3.1.1 Language of Page</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Does not support Electronic Docs: Does not support Software: n/a Authoring Tool:n/a	Web: English only for all pages. Instructor-generated content can be in any language. Electronic Docs: English and Spanish only Software: Authoring Tool:
<u>3.2.1 On Focus</u> (Level A) Also applies to:	Web: Supports Electronic Docs: Supports	Web: Electronic Docs:

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Software: n/a Authoring Tool: n/a	Software: Authoring Tool:
3.2.2 On Input (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: n/a Software: n/a Authoring Tool: n/a	Web: Tile structure of student portal is consistent and predictable. Electronic Docs: Software: Authoring Tool:
3.3.1 Error Identification (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: n/a Software: n/a Authoring Tool: n/a	Web: Error messages are displayed in red text, in English. Electronic Docs: Software: Authoring Tool:
3.3.2 Labels or Instructions (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: N/A Authoring Tool: N/A	Web: Hover text and sample input available for all input fields. Electronic Docs: Software: Authoring Tool:
4.1.1 Parsing (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: Supports standard screen readers. Electronic Docs: Software: Authoring Tool:
4.1.2 Name, Role, Value (Level A) Also applies to: Revised Section 508	Web: Supports Electronic Docs: Supports Software: N/A	Web: Standard HTML controls used everywhere Electronic Docs: Standard HTML controls used everywhere

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Authoring Tool: N/A	Software: Authoring Tool:

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.2.4 Captions (Live)</u> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: N/A</p> <p>Electronic Docs: Supports</p> <p>Software: N/A</p> <p>Authoring Tool:</p>	<p>Web:</p> <p>Electronic Docs: Captioned support videos on Knowledge base.</p> <p>Software:</p> <p>Authoring Tool:</p>
<p><u>1.2.5 Audio Description (Prerecorded)</u> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>	<p>Web: Knowledge base articles available for all video help files</p> <p>Electronic Docs: Knowledge base articles available for all video help files</p> <p>Software:</p> <p>Authoring Tool:</p>
<p><u>1.4.3 Contrast (Minimum)</u> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>	<p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p>
<p><u>1.4.4 Resize text</u> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>	<p>Web: Standard web browser resizing functionality is supported</p> <p>Electronic Docs: Standard web browser resizing functionality is supported</p> <p>Software:</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 		Authoring Tool:
<p>1.4.5 Images of Text (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: No images of text in UI. Instructor can upload images with supporting text and audio as needed. Electronic Docs: Software: Authoring Tool:
<p>2.4.5 Multiple Ways (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Web: N/A Electronic Docs: Supports Authoring Tool: N/A	Web: N/A Electronic Docs: Search fields available Authoring Tool:
<p>2.4.6 Headings and Labels (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: N/A Authoring Tool:	Web: Electronic Docs: Software: Authoring Tool:
<p>2.4.7 Focus Visible (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: N/A Authoring Tool: N/A	Web: Electronic Docs: Software: Authoring Tool:
<p>3.1.2 Language of Parts (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 	Web: Does not support Electronic Docs: Does not support Software: N/A Authoring Tool: N/A	Web: English only Electronic Docs: Software: Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 504.2 (Authoring Tool) 602.3 (Support Docs) 		
<p><u>3.2.3 Consistent Navigation</u> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Supports Electronic Docs: Supports Authoring Tool: N/A</p>	<p>Web: Electronic Docs: Authoring Tool:</p>
<p><u>3.2.4 Consistent Identification</u> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Supports Electronic Docs: Supports Authoring Tool: N/A</p>	<p>Web: Electronic Docs: Authoring Tool:</p>
<p><u>3.3.3 Error Suggestion</u> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: Supports Software: : N/A Authoring Tool: : N/A</p>	<p>Web: Red error message in most forms where input is required. Electronic Docs: Software: Authoring Tool:</p>
<p><u>3.3.4 Error Prevention (Legal, Financial, Data)</u> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool:</p>	<p>Web: No PII, no financial or other sensitive data Electronic Docs: Software: Authoring Tool:</p>

Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.2.6 Sign Language (Prerecorded)</u> (Level AAA) Also applies to: Revised Section 508 – Does not apply</p>	Web: Does not support	Web:
<p><u>1.2.7 Extended Audio Description (Prerecorded)</u> (Level AAA) Also applies to: Revised Section 508 – Does not apply</p>	Web: Supports	Web:
<p><u>1.2.8 Media Alternative (Prerecorded)</u> (Level AAA) Also applies to: Revised Section 508 – Does not apply</p>	Web: Supports	Web:
<p><u>1.2.9 Audio-only (Live)</u> (Level AAA) Also applies to: Revised Section 508 – Does not apply</p>	Web:N/A	Web:
<p><u>1.4.6 Contrast Enhanced</u> (Level AAA) Also applies to: Revised Section 508 – Does not apply</p>	Web: Does not support	Web:
<p><u>1.4.7 Low or No Background Audio</u> (Level AAA) Also applies to: Revised Section 508 – Does not apply</p>	Web: Supports	Web:
<p><u>1.4.8 Visual Presentation</u> (Level AAA) Also applies to: Revised Section 508 – Does not apply</p>	Web: Does not support	Web:
<p><u>1.4.9 Images of Text (No Exception) Control</u> (Level AAA) Also applies to: Revised Section 508 – Does not apply</p>	Web: Supports	Web: Hover text available
<p><u>2.1.3 Keyboard (No Exception)</u> (Level AAA) Also applies to: Revised Section 508 – Does not apply</p>	Web: Supports	Web:
<p><u>2.2.3 No Timing</u> (Level AAA) Also applies to:</p>	Web: Supports	Web: Timers can be set or not set at the instructor’s discretion.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		
<u>2.2.4 Interruptions</u> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: N/A	Web:
<u>2.2.5 Re-authenticating</u> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Supports	Web:
<u>2.3.2 Three Flashes</u> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: N/A	Web:
<u>2.4.8 Location</u> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Supports	Web: Breadcrumbs
<u>2.4.9 Link Purpose (Link Only)</u> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Supports	Web:
<u>2.4.10 Section Headings</u> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Supports	Web:
<u>3.1.3 Unusual Words</u> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: N/A	Web: Common English words only
<u>3.1.4 Abbreviations</u> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: N/A	Web: No abbreviations used.
<u>3.1.5 Reading Level</u> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: N/A	Web:
<u>3.1.6 Pronunciation</u> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: N/A	Web:
<u>3.2.5 Change on Request</u> (Level AAA)	Web: N/A	Web:

Criteria	Conformance Level	Remarks and Explanations
Also applies to: Revised Section 508 – Does not apply		
<u>3.3.5 Help</u> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Supports	Web: Video (some close-captioned), Written Articles, Support Forms, Hover Text available in all pages.
<u>3.3.6 Error Prevention (All)</u> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Supports	Web: input validation in all critical fields.

Revised Section 508 Report

Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports	Screen reader compatible.
302.2 With Limited Vision	Supports	Screen reader compatible.
302.3 Without Perception of Color	Supports	No color coding
302.4 Without Hearing	Supports	Written alternative to prompts can be provided by instructor. Video responses can be submitted to support ASL, as well as Video feedback from the instructor.
302.5 With Limited Hearing	Supports	Written alternative to prompts can be provided by instructor. Video responses can be submitted to support ASL, as well as Video feedback from the instructor.
302.6 Without Speech	Supports	Written alternative to prompts can be provided by instructor. Video responses can be submitted to support ASL, as well as Video feedback from the instructor.
302.7 With Limited Manipulation	N/ Supports	
302.8 With Limited Reach and Strength	N/A	
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	Instructor creates content that applies.

Chapter 4: [Hardware](#)

Notes: Extempore is 100% cloud based and can be used on most commonly available hardware systems. Please see link below for supported versions and devices. <https://help.extemporeapp.com/knowledge/devices-browsers-compatibility>

Criteria	Conformance Level	Remarks and Explanations
<i>402 Closed Functionality</i>	Heading cell – no response required	Heading cell – no response required
<i>402.1 General</i>	Heading cell – no response required	Heading cell – no response required
<i>402.2 Speech-Output Enabled</i>	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	N/A	
402.2.2 Transactional Outputs	N/A	
402.2.3 Speech Delivery Type and Coordination	N/A	
402.2.4 User Control	N/A	
402.2.5 Braille Instructions	N/A	
<i>402.3 Volume</i>	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening	N/A	
402.3.2 Non-private Listening	N/A	
402.4 Characters on Display Screens	N/A	
402.5 Characters on Variable Message Signs	N/A	
<i>403 Biometrics</i>	Heading cell – no response required	Heading cell – no response required
403.1 General	N/A	
<i>404 Preservation of Information Provided for Accessibility</i>	Heading cell – no response required	Heading cell – no response required
404.1 General	N/A	
<i>405 Privacy</i>	Heading cell – no response required	Heading cell – no response required
405.1 General	N/A	
<i>406 Standard Connections</i>	Heading cell – no response required	Heading cell – no response required
406.1 General	N/A	
<i>407 Operable Parts</i>	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	N/A	
<i>407.3 Input Controls</i>	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	N/A	

Criteria	Conformance Level	Remarks and Explanations
407.3.2 Alphabetic Keys	N/A	
407.3.3 Numeric Keys	N/A	
407.4 Key Repeat	N/A	
407.5 Timed Response	N/A	
407.6 Operation	N/A	
407.7 Tickets, Fare Cards, and Keycards	N/A	
<i>407.8 Reach Height and Depth</i>	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane	N/A	
407.8.1.1 Vertical Plane for Side Reach	N/A	
407.8.1.2 Vertical Plane for Forward Reach	N/A	
407.8.2 Side Reach	N/A	
407.8.2.1 Unobstructed Side Reach	N/A	
407.8.2.2 Obstructed Side Reach	N/A	
407.8.3 Forward Reach	N/A	
407.8.3.1 Unobstructed Forward Reach	N/A	
407.8.3.2 Obstructed Forward Reach	N/A	
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	N/A	
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	N/A	
<u>408 Display Screens</u>	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	N/A	
408.3 Flashing	N/A	
<u>409 Status Indicators</u>	Heading cell – no response required	Heading cell – no response required
409.1 General	N/A	
<u>410 Color Coding</u>	Heading cell – no response required	Heading cell – no response required
410.1 General	N/A	
<u>411 Audible Signals</u>	Heading cell – no response required	Heading cell – no response required
411.1 General	N/A	
<u>412 ICT with Two-Way Voice Communication</u>	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
412.2 Volume Gain	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones	N/A	
412.2.2 Volume Gain for Non-Wireline ICT	N/A	
412.3 Interference Reduction and Magnetic Coupling	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets	N/A	
412.3.2 Wireline Handsets	N/A	
412.4 Digital Encoding of Speech	N/A	
412.5 Real-Time Text Functionality	Reserved for future	Reserved for future
412.6 Caller ID	N/A	
412.7 Video Communication	N/A	
412.8 Legacy TTY Support	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability	N/A	
412.8.2 Voice and Hearing Carry Over	N/A	
412.8.3 Signal Compatibility	N/A	
412.8.4 Voice Mail and Other Messaging Systems	N/A	
<u>413 Closed Caption Processing Technologies</u>	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions	N/A	
413.1.2 Pass-Through of Closed Caption Data	N/A	
<u>414 Audio Description Processing Technologies</u>	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	N/A	
414.1.2 Other ICT	N/A	
<u>415 User Controls for Captions and Audio Descriptions</u>	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls	N/A	
415.1.2 Audio Description Controls	N/A	

Chapter 5: [Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.0 section	See information in WCAG 2.0 section

Criteria	Conformance Level	Remarks and Explanations
<u>502 Interoperability with Assistive Technology</u>	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Does not support	
502.2.2 No Disruption of Accessibility Features	Supports	
<i>502.3 Accessibility Services</i>	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Supports	HTML Standards Used
502.3.2 Modification of Object Information	Supports	HTML Standards Used
502.3.3 Row, Column, and Headers	Supports	HTML Standards Used
502.3.4 Values	Supports	HTML Standards Used
502.3.5 Modification of Values	Supports	HTML Standards Used
502.3.6 Label Relationships	Supports	HTML Standards Used
502.3.7 Hierarchical Relationships	Supports	HTML Standards Used
502.3.8 Text	Supports	HTML Standards Used
502.3.9 Modification of Text	Supports	HTML Standards Used
502.3.10 List of Actions	Supports	HTML Standards Used
502.3.11 Actions on Objects	Supports	HTML Standards Used
502.3.12 Focus Cursor	Supports	HTML Standards Used
502.3.13 Modification of Focus Cursor	Supports	HTML Standards Used
502.3.14 Event Notification	Supports	HTML Standards Used
502.4 Platform Accessibility Features	Supports	HTML Standards Used
<u>503 Applications</u>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Supports	
503.3 Alternative User Interfaces	N/A	
<i>503.4 User Controls for Captions and Audio Description</i>	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Does not support	
503.4.2 Audio Description Controls	Does not support	
<u>504 Authoring Tools</u>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See WCAG 2.0 section	See information in WCAG 2.0 section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Supports	.xls export for grades.

Criteria	Conformance Level	Remarks and Explanations
504.2.2 PDF Export	N/A	
504.3 Prompts	Supports	Downloadable as .mp3 and .mp4
504.4 Templates	N/A	N/A

Chapter 6: [Support Documentation and Services](#)

Notes: Help center: <https://help.extemporeapp.com/knowledge>

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	
602.3 Electronic Support Documentation	See WCAG 2.0 section	See information in WCAG 2.0 section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	All support documentation available as videos and searchable articles.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	
603.3 Accommodation of Communication Needs	Supports	

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